



Travel using any TransLink train, bus and ferry service is only permitted with a valid *go* card or TransLink paper ticket or pass.

All TransLink ticketing products remain the property of TransLink and are **not transferable** from one customer to another.

The following are examples of passenger conduct which may constitute a breach of the *Transport Operations (Passenger Transport) Act 1994* (this list is not exhaustive and other conditions apply).

- A passenger must ensure his/her *go* card is touched on when travelling.
- A passenger must not evade, or attempt to evade, payment of the required fare for the intended journey.
- A concession/child paper ticket holder, or a concession, seniors or child *go* card holder must be in possession of a valid concession entitlement card.
- A passenger must produce a valid ticket or *go* card and a valid concession entitlement card (if applicable) when requested to do so, by a driver, ticket seller or authorised person.
- A passenger must not smoke in a public passenger vehicle.
- A passenger must not consume food or drink in a public passenger vehicle.
- A passenger must not interfere with a public passenger vehicle, service equipment or a public passenger service.
- A passenger must not bring an animal on to a public passenger vehicle unless it is an approved guide or assistance animal.
- A passenger must not create a nuisance or disturbance on a railway or public passenger vehicle.
- A passenger must supply his/her name, address and age to an authorised person when requested.
- A passenger must not obstruct an authorised person in the exercise of a power.